

Comparing Support Coordination and Supports Brokerage

SUPPORT COORDINATION

A Support Coordinator will:

- Provide resources to the person related to their outcomes.
- Facilitate and author the Person Centered Planning Tool and the Individualized Service Plan.
- Develop outcomes with planning team members.
- Inform person of services available to achieve outcomes.
- Submit revisions to the plan if the person's needs to make a change in their plan.
- Facilitate discussions to determine the need for a Self - Directed Employee (SDE).
- Ensure that hourly wages fall within "reasonable and Customary" and can be supported by the person's budget.
- Add SDE services into the ISP.
- Document specific training needs in the ISP.
- Ensure all services are listed with appropriate service codes, rates and timeframes.
- Monitor plan and updates accordingly.

SUPPORTS BROKERAGE

A Supports Broker will:

- Research and secure natural and community resources related to outcomes, hopes, dreams and what is important to the person.
- Assist with the coordination and implementation of resources.
- Work collaboratively with the person's Support Coordinator and team members.
- Bring outcomes to life.
- Assist in pursuing and obtaining available services.
- Help with monitoring a person's budget.
- Participate in discussions with determining the need for an SDE.
- Assist the person with the SDE process.
- Support and assist the person in managing the SDE.
- Assist the person to comply with Medicaid requirements including the SDEs documentation of service delivery activities.
- Assist with the organization, review, and maintenance of documentation.