

# SUPPORTS BROKERAGE

People who self-direct some or all of their services may choose to use Supports Brokerage services to assist with arranging, directing, and managing their self-directed services. Supports Brokerage is only available to people who self-direct some or all of the services in their Individualized Service Plan (ISP). Supports Brokerage is different than, and does not replace, the person's Support Coordination services. Supports Brokerage services can be provided by an agency approved by DDD and Medicaid or by a Self-Directed Employee.



## WHAT DOES A SUPPORTS BROKER DO?

A Supports Broker assists an individual with intellectual and developmental disabilities with:

- Directing and managing self-directed services.
- identifying immediate and long term needs, developing options to meet those needs and accessing identified supports and services.
- Building skills needed to direct and manage program services (providing information on recruiting and hiring personal care workers, managing workers and providing support with problem-solving).
- Providing information to ensure that participants understand the responsibilities involved with directing their services.

For more information about Supports Brokerage download the Supports Program Manual:  
<https://bit.ly/3WeiTON>

## EXAMPLES OF SUPPORTS BROKERAGE ACTIVITIES

- Research and map a neighborhood and community for people, places and events that may be of interest to the person.
- Identify gatekeepers, those people who are "in the know" about resources in their neighborhood and community.
- Facilitating introductions and conversations that welcome the person supported into community places and events.
- Assess a particular event or venue to adequately prepare for the person's participation.
- Network and engage neighbors and community members as appropriate.

## SELF - DIRECTION

Self-Direction is an approach to delivering home and community-based services (HCBS) that offers increased choice and authority over how, and from whom, an individual receives their services. The self-directed service delivery model is an alternative to more traditional provider-managed services.

Self-direction provides an opportunity for participants to manage the organization of the supports and services they elect to receive, supported by their Support Coordinator through the person-centered planning process.

### Service Limits

**Supports Brokerage is available only to participants who self-direct some of all of the services in their Individualized Service Plan and is intended to supplement, but not duplicate, the Support Coordination service.**

**The Supports Brokerage services cannot be paid to legal guardians, parents, or spouses of the individual with intellectual and developmental disabilities.**